What is a Gemba Walk?

“Gemba comes from the original Japanese term ‘gembutsu’ that means “real things” or refers to the “real place”. This term is adopted to describe where the work is happening and a personal observation of the work.” Gemba Kaizen encourages collaboration amongst the whole patient care team. There is understanding amongst team members and within the organization that even small improvement in the process will lead to change over time.

GoLeanSixSigma.com (2017)
Barriers and Challenges

Awareness of Trends

Accountability

Device Repositioning Guidelines

Support Surfaces (i.e. Beds)

Prolonged Supine

Pressure Injury Problems:
• Positioning
• Devices
Strategies

- PI Work Group - weekly
- Skin Champions
  - Quarterly: ALL Units
  - Weekly: ICU
- HAPU Alert
- ALL ICU Low Air loss
- Created Device Guidelines
- House Wide Education
- SAFER BUNDLE
- Audits Electronic Manual
- Supportive Products
- CWOCN
- Limited Supine
SAFER BUNDLE

Data

• 2016
  - 33% reduction in pressure injuries from previous reporting year
  - Monthly rates consistently below goal = new goal for 2017

• 2017
Skin Champion
Role and Interventions
Role

• Hospital Wide
  - Quarterly Meetings (4-8 hours)
  - Unit Audits
  - Product Feedback
  - In-services

• ICU Champion
  - Weekly (4 hours)
  - Device Audits
  - Just in time training/Interventions
  - Product reinforcement
## ICU Device Audit

### Skin Champion Device Audit 2017

<table>
<thead>
<tr>
<th>Name of Auditor:</th>
<th>Unit:</th>
<th>Date of Audit:</th>
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<tr>
<th>#</th>
<th>HAR</th>
<th>Rm #</th>
<th>Nasogastric Tube (Salem Sump, Feeding Tube, PPFT)</th>
<th>Bipap</th>
<th>Trach</th>
<th>Foley Catheter</th>
<th>FMS</th>
<th>RN</th>
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<tr>
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<td>Tube Repositioned, Taped, Assessed within the last 8 hours</td>
<td>Meplex present/Bipap relief every 4 hours (e.g. oral care or alternative O2 source)</td>
<td>Trach cleansed, assessed, cares, dressing changed every 4 hours</td>
<td>Reposition every 8 hours</td>
<td>Reposition/rotate every 8 hours</td>
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### ICU Device Compliance

![Graph showing compliance data for different devices over months.]
Splints and Trachs
Refusal To Turn Algorithm

1. **Patient refuses to turn or reposition**
   - RN assess reasons for "why" patient not wanting to turn or reposition

2. **If not treatable, cause "unknown" or patient continues to refuse, provide and document education around the importance of repositioning.**
   - Ask peers, Charge RN, and/or ANM to attempt repositioning with patient.

3. **If patient continues to decline, document education each shift and patient refusal. Consult WOCN.**
   - WOCN will provide additional support and assist in care plan development

4. **Order Specialty Bed if patient is not moving in bed and refusing repositioning**