

ICSI Basket of Care Measurement Responses

Organization Name:	Minnesota Hospital Association	Date:	Sept. 7, 2009
Name of person submitting:	Matt Anderson		
Basket Topic:	Preventive Adults		

Responses:

General Comments:

Because of the short timeframe for submitting responses, especially given the Labor Day holiday, the Minnesota Hospital Association will continue to submit responses we receive from our members after the Sept. 7 deadline.

Because the scope of this basket is limited to health and risk assessment, without provision of care or treatment, the metrics used to measure quality are difficult to align with the services that will be offered. Ultimately, the meaningful measures for the actual services within the scope of the basket are (1) whether patients who purchased the basket received the assessments and care plan, and (2) whether those assessments produced reliable results. The actual outcomes – whether a recommendation was generated by the report – is not dependent on the provider's performance. Thus, by defining the basket to exclude actual provision of health care treatment or services, the measures should be limited accordingly.

MHA suggests including a measure that documents whether the provider explained the results to the patient and provided adequate and appropriate referrals for additional care based on HRA. The number of patients who completed an assessment or received a care plan demonstrate merely that forms were completed and papers were generated; they do not measure whether patient understanding was increased, options were explored or ramifications were explained.

Finally, because of the language used and the alternative nature of the recommendations, it is difficult for MHA to discern what the work group intended to recommend.

1. Clinical Outcome Measures:

Percentage of **adults** with up to date preventive service **recommendations generated from HRA tool** (recommendations adjusted for age, gender and risk).
Denominator = all those who took the HRA assessment
Numerator = all those who had 1 or more recommendations generated from the
Data Source: Basket includes a portable summary report that tracks the preventive

services completed, in process or inactive during the year.

Definitions of above:

that the test was **completed** (such as mammography – patient underwent the exam/procedure/test); that it was **in process** (such as counseling for tobacco cessation ongoing) or **inactive** (no action)

Comments:

2. Process Measures:

When clinical outcomes measures do not cover key components of the basket.

Second option that was discussed and agreed to as a process measure:

Measure the reach of HRA assessment/administration. **Denominator** – of those who purchased the BOC, **Numerator** - who took the HRA and got a plan of care

Comments:

3. Education/Coaching/Counseling Measures: Documentation of education, coaching, counseling related to pertinent aspects of basket:

No specific recommendation

Comments:

4. Functional Status Measures:

None

Comments:

5. Patient Experience Measures: CG- CAHPS or H-CAHPS Survey

None

Comments:

6. Economic Measures:

None

Comments: