Starting September 2022, MHA will host a series of monthly webinars focused on CMS Conditions of Participation (CoP). These 90 minute sessions will focus on top deficiencies since 2019 for Minnesota hospitals, health systems, and critical access hospitals. These programs are intended for all hospitals and health systems including general acute hospitals, critical access hospitals, and anyone involved with compliance regulations and standards.

**Presenter**
Nancy Ruzicka, BS, RPh, MBA, MJ, CHC has experience teaching and assisting hospitals, health systems, and other health care facilities in understanding applicable federal and state laws, rules, regulations, and interpretative guidelines. Her experience also encompasses teaching all levels of health care staff in understanding compliance and HIPAA requirements.

Nancy Ruzicka's previous experiences include director of integrity and compliance and privacy official, director of regulatory compliance, and over twenty years of experience with the Iowa Department of Inspections and Appeals. Nancy Ruzicka received her Master of Jurisprudence (MJ) in Health Law, Master of Business Administration, and Bachelor of Science in Pharmacy from Drake University, Des Moines. She is certified in Healthcare Compliance (CHC) and maintains her Iowa pharmacy license.

**Continuing Education**
These webinars have been designed to meet the Minnesota Board of Nursing continuing education requirements for a total of 1.5 contact hours.

**Registration**
Participants should register for the sessions they wish to attend. All webinars will be held from 12 to 1:30 p.m. CST.

Registration is available on [our website](#). MHA members should log in to receive the discounted rate.
Webinars

CMS CONDITIONS OF PARTICIPATION 2022-2023
Sept. 2022 - Mar. 2023

Fee for each webinar
- $45 per person for MHA member hospital and health systems
- $45 per person for MHA associate members
- $60 per person for nonmembers

Approximately four business days before the web conference, you will receive an email containing instructions on connecting. Please register by noon on the day before the webinar(s) you wish to attend to ensure timely delivery of access instructions.

If you do not receive an email prior to the program with web conference details, or need assistance with login please contact Thao Yohnk, coordinator, education and events, at tyohnk@mnhospitals.org.

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Infection prevention and antibiotic stewardship
Sept. 29, 2022, 12 - 1:30 p.m.

About
This webinar will cover the CMS infection control standards and antibiotic stewardship program. You will learn about common deficiencies in infection control and as tips to ensure compliance. The new CMS interpretative guidelines will be discussed along with existing CMS worksheets on infection control.

Outcomes
- Describe new CMS infection control conditions of participation regulations and interpretative guidelines
- Describe new CMS requirements for antibiotic stewardship program
- Identify examples of commonly cited infection control issues

Recommended to attend
All infection control staff in hospitals, health systems, and critical access hospitals, including, but not limited to chief operation officers, chief medical officers, chief nursing officers, senior leadership, board members, physicians, nurses, quality improvement staff, risk managers, epidemiology staff, pharmacy staff, maintenance and environmental services, OR staff, and patient safety and compliance staff. Others that should attend include anyone interested in, or responsible for, infection control.

Restraints and seclusion
Oct. 27, 2022, 12 - 1:30 p.m.

About
According to CMS and accrediting organizations such as Det Norske Veritas, Inc. (DNV) and Joint Commission, one of the most cited condition level deficiencies is the patient's rights and responsibilities. Within that condition, most non-compliances come from the regulations governing abuse, and restraints and seclusion.

Outcomes
- Explain CMS definitions of restraints and seclusion
- Describe abuse investigation requirements
- Describe the documentation requirements for restraints and seclusion
- Explain restraint death reporting requirements
Update on ligature risks and suicide prevention
Nov. 17, 2022, 12 - 1:30 p.m.

About
According to CMS and accrediting organizations such as Det Norske Veritas, Inc. (DNV) and Joint Commission, one of the most cited deficiencies at the immediate jeopardy level is under patient's rights regarding the rights of patient to receive care in a safe setting. According to CMS, ligature risks compromise a patient’s right to receive care in a safe setting and it is the hospital's responsibility to provide care and safety to psychiatric patients who are risk of harm to themselves or others.

Outcomes
- Describe the CMS requirements for providing care in a safe environment for all patients, specifically those patients who are suicidal or in need of behavioral health services
- Explain what an immediate jeopardy citation means to the hospital or health system
- Explain the implications of a condition level deficiency
- Discuss the CMS adoption of the Joint Commission suicide panel's recommendations of the comprehensive ligature risk interpretative guidelines
- Explain the specific guidance that surveyors utilize in determining compliance with providing care in safe environment
- Discuss physical environment issues
- Discuss potential issues with personal belongings
- Provide examples of immediate jeopardy and CoP level deficiencies relating to patient safety

Recommended to attend
This program is intended for all hospitals and health systems including general acute hospitals, critical access hospitals (CAH), psychiatric hospitals, hospitals or CAH with psychiatric units, and anyone involved with compliance regulations and standards, including but not limited to chief executive officers, chief medical officers, chief nursing officers, physicians, nurses, quality improvement staff, risk managers, compliance officers and legal counsel, Joint Commission liaisons, safety officers, behavioral health and psychiatric staff, emergency department staff, and other interested staff.
Physical environment and common life safety code deficiencies  
Dec. 8, 2022, 12 - 1:30 p.m.

About
The number of deficiencies in the physical environment Condition of Participation (CoP) and the environment of care standards has increased over the last several years. This webinar will review the most cited physical environment and life safety code deficiencies in accredited and non-accredited hospitals, health systems, and critical access hospitals. We will review recent CMS categorical waivers on corrugated tubing and power strip usage as well as CMS guidance on lower relative humidity in operating rooms and areas where anesthesia is administered.

Outcomes
- Describe and identify most common areas of physical environment and life safety code deficiencies
- Explain how to avoid these common deficiencies
- Explain how to utilize a categorical waiver
- Describe how and when relative humidity may be lowered in anesthetizing locations

Recommended to attend
Anyone involved in ensuring a safe environment including C-Suite officers and board members, facility directors and managers, nursing directors and managers, risk managers, safety officers, nurse educators, infection control officers, compliance officials, accreditation specialists, or quality improvement staff.

EMTALA emergency medical and Labor Act - Part 1  
Jan. 19, 2023, 12 - 1:30 p.m.

About
Hospitals, health systems, and critical access hospitals have had to comply with Emergency Medical Treatment and Labor Act (EMTALA) regulations for over 35 years. Yet, there are an increasing number of investigations and escalating civil monetary penalties for non-compliance. This two-part series reviews the basic requirements of EMTALA, examines the most problem prone areas including adequacy of medical screening examinations and appropriate transfers and recent deficiencies and civil monetary penalties nationwide.

Part One outcomes
- Describe basic requirements of EMTALA
- Describe why EMTALA is the most-frequently cited deficiency
- Discuss who and where EMTALA applies in the facility
- Provide examples of how the hospital can stay current on changes in regulations
Recommended to attend
This program is intended for anyone involved with compliance regulations and standards, including, but not limited to, chief executive officers, chief financial officers, chief medical officers, chief nursing officers, physicians, nurses, quality improvement staff, risk managers, pharmacy staff, dietitians, compliance officers and legal counsel, ethics committee members, consumer advocates, The Joint Commission liaisons, safety officers, behavioral health and psychiatric staff, case managers, and other interested staff.

EMTALA emergency medical and Labor Act - Part 2
Feb. 16, 2023, 12 - 1:30 p.m.

About
Hospitals, health systems, and critical access hospitals have had to comply with Emergency Medical Treatment and Labor Act (EMTALA) regulations for over 35 years. Yet, there are an increasing number of investigations and escalating civil monetary penalties for non-compliance. This two-part series reviews the basic requirements of EMTALA, examines the most problem prone areas including adequacy of medical screening examinations and appropriate transfers, and recent deficiencies and civil monetary penalties nationwide.

Part two outcomes
- Describes what constitutes an adequate medical screening exam for behavioral health, obstetric, and other patients
- Describe what constitutes an appropriate certification of false labor
- Illustrate what an appropriate transfer entails for behavioral health, obstetric and other patients
- Examine the documentation requirements for difficult patient situations
- Describe the on-call physician rules including when the on-call physician must appear in the emergency department

Recommended to attend
This program is intended for anyone involved with compliance regulations and standards, including, but not limited to, chief executive officers, chief financial officers, chief medical officers, chief nursing officers, physicians, nurses, quality improvement staff, risk managers, pharmacy staff, dietitians, compliance officers and legal counsel, ethics committee members, consumer advocates, The Joint Commission liaisons, safety officers, behavioral health and psychiatric staff, case managers, and other interested staff.
Survey readiness
March 16, 2023, 12 - 1:30 p.m.

About
Hospitals and health systems must be prepared top to bottom for a survey from Centers for Medicare & Medicaid Services (CMS), the state survey agency or even Joint Commission or Det Norske Veritas, Inc. (DNV) at any day or time. These surveys can occur for a variety of reasons including recertification surveys, validation survey of deemed hospitals, health systems or critical access hospitals, complaint investigations, abuse investigations, EMTALA investigations, or other self-reported event investigations. Proper preparation can help hospitals avoid and minimize adverse findings discovered during a governmental or accrediting organization survey. This webinar will assist hospitals to best prepare and manage these unannounced surveys.

Outcomes
- Describe what the hospital or health systems should do upon notification of surveyors at the door
- Discuss how to prepare frontline staff for surveyor questions and observations
- Review examples of how the hospital or health systems can keep current on changes in regulations
- Discuss methods of how to be your own watchdog

Recommended to attend
This program is intended for all hospitals and health systems including general acute hospitals, critical access hospitals, and anyone involved with compliance regulations and standards, including but not limited to chief executive officers, chief medical officers, chief nursing officers, physicians, nurses, quality improvement staff, risk managers, compliance officers and legal counsel, Joint Commission liaisons, safety officers, department directors, and other interested staff.

For more information view MHA's event listings and log in to register.