Community Benefit Report Aug. 2023

at a glance

COMMUNITY CONTRIBUTIONS
$3.4 billion
Minnesota’s hospitals and health systems contributed $3.4 billion to their communities in 2021.

UNCOMPENSATED CARE
$655 million
Minnesota’s hospitals and health systems contributed almost $655 million in uncompensated care in 2021.*

MEDICAID UNDERFUNDING
$837 million
Medicaid reimburses hospitals 27% below the actual cost of providing care. Hospitals subsidize this care.

MEDICARE UNDERFUNDING
$1 Billion
Medicare reimburses hospitals 20% below the actual cost of providing care. Hospitals subsidize this care.

*Uncompensated care is the combination of charity care and bad debt.
PROVIDING CARE TO ALL

Minnesota’s hospitals and health systems are committed to providing high-quality care to all Minnesotans regardless of the patients’ ability to pay. Across Minnesota, hospitals and health systems provide a full spectrum of services to support patients and offer a variety of payment options and services including financial counselors. Financial assistance is provided for patients from whom there is no expectation of payment.

M Health Fairview’s Partnership with Our Saviour’s Community Services

M Health Fairview is piloting a unique respite care program with the non-profit organization, Our Saviour’s Community Services, in Minneapolis. Our Saviour’s Community Services specializes in providing shelter, on-site health care staff, and other supportive services to unhoused adults who are being released from the hospital with a medical need that makes them too vulnerable to recover on the street or in a traditional shelter.

During the initial pilot, which ran from February to June 2022, 20 people were accepted to the respite care program. Of those who received care and services at Our Saviour’s Community Services, 11 have remained out of the hospital and emergency department, and four accessed stable housing. The program has been extended through June 2023 with a possibility of extending further.
Health care continues to be one of the state’s largest private-sector sources of jobs, with hospitals often serving as one of the largest employers in their communities:

- 122,758 people are employed in Minnesota hospitals and health systems **
- $10.2 billion paid in employee compensation*
- $39 billion contributed to the state’s economy*

*Study conducted by the Bureau of Business and Economic Research, an entity of the University of Minnesota Duluth
** University of Minnesota

In addition to collectively being one of the state’s largest employers, Minnesota’s hospitals and health systems also contributed almost $197 million in 2021 to building the state’s future economy through a variety of education, workforce, and pipeline development programs. These programs are intended to train and develop the next generation of health care workers to ensure Minnesota is prepared to meet its future health care needs with a diverse and highly skilled group of health care workers.

Hennepin Healthcare’s Health Equity Programs

Hennepin Healthcare’s health equity department partners with the community, its patients, and families to ensure access to outstanding care for everyone while improving health and wellness through patient and community education and research. This includes programming to increase representation of health care professionals in underrepresented populations. This is accomplished through the work of its Talent Garden Youth Summits and Internships, where youth ages 12-18 years old are introduced to hands-on learning opportunities in health care careers.

In 2022, four youth summits were completed: Black Men with Stethoscopes, Black Women with Stethoscopes, Latino Youth with Stethoscopes, and the Summer Talent Garden Youth Internship Program. More than 296 youth have participated in these events, with inspiring, far-reaching outcomes in their communities and with their peers.
BUILDING HEALTHY COMMUNITIES

*Minnesota hospitals and health systems* offer a wide range of services and resources that extend access to care beyond the traditional hospital setting like health screenings, health education, health fairs, immunization clinics, subsidized health services, and other community outreach programs. This long-standing effort promotes the health and wellness of individuals and communities throughout the state. Specific areas of community investments:

- Research: $16 million
- Community benefit activity/care total: $62 million
- Community building: $4 million

No-Cost Child Advocacy Services with the Help of CentraCare

The Central Minnesota Child Advocacy Center (CAC) provides critically important services to victims of child abuse and neglect, enabling them to tell their story the least number of times possible – in a safe, expanded, comfortable space. Starting in 2016, the CAC has collaborated with law enforcement, child protection, county attorneys, advocates, mental health, and medical professionals in one location to provide children the care and advocacy they need.

“A child can come here and meet with an interviewer and share their story. They can then meet with a therapist afterwards and have someone who can help them with those immediate needs to provide some coping skills, some strategies,” said Liza Fetterley, CAC child and family advocate.

CAC services are provided to families at no cost. As the organization’s main sponsor, CentraCare supports the CAC through financial contributions received from the community.

Since opening in September 2016, the CAC has served more than 1,800 kids and vulnerable adults and that number increases each year.

Windom Area Health’s Kid’s Choice Education Program

Windom Area Health' Kid’s Choice program provides interactive educational presentations on wellness topics every month, all year long, at four elementary schools in the region.

Each session offers a brief presentation along with an activity and covers topics like regular exercise, healthy nutrition, and the importance of a good night’s sleep. At the end of the school year, program staff administer a test that covers topics from each presentation.

With 141 kids currently registered, Windom Area Health plans to continue growing this program by partnering with local teachers and staff at Windom Area Health to offer these educational sessions.
MINNESOTA HOSPITALS AND HEALTH SYSTEMS

by the numbers

EMERGENCY DEPT. VISITS
almost 2 million

INPATIENT DAYS
2.6 million

AVERAGE LENGTH OF STAY
5.1 days

OUTPATIENT VISITS
9.6 million

CHILDBIRTHS
more than 63,000

INDIVIDUALS SERVED
515,360
EVERYDAY FOR EVERYONE

*Minnesota hospitals and health systems* have been and will always be proud to serve all Minnesotans. Minnesota hospitals and health systems are dedicated to delivering high-quality care, building healthy communities throughout the state, and driving the state’s economy despite their own economic challenges.

MHA would like to thank all the health care team members throughout the state for delivering these critical services 24 hours a day, seven days a week, 365 days a year.

For a full list of 2021 community contributions, [click here](#).

For a list of community benefit data by region, [click here](#).

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