

Minnesota Hospital Association


Workplace Violence Prevention

Jenny Schoenecker
Senior Director,
Quality and Patient
Safety

Preventing Violence in Healthcare

Gap Analysis

Note: The purpose of this gap analysis is to help healthcare facilities to implement best practices in order to prevent violence from patients to staff. The purpose is not to address disruptive behavior or staff to staff violence; those issues should be dealt with through other policies and/or procedures.



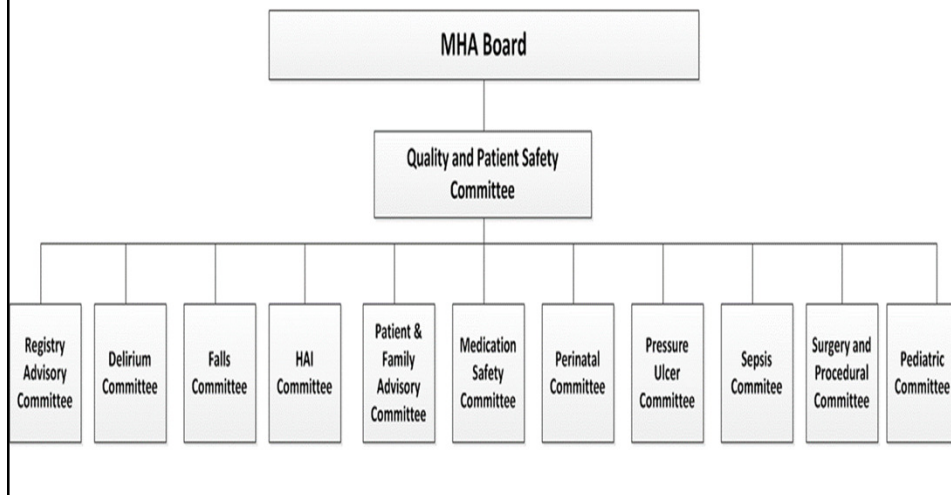
Learning objectives

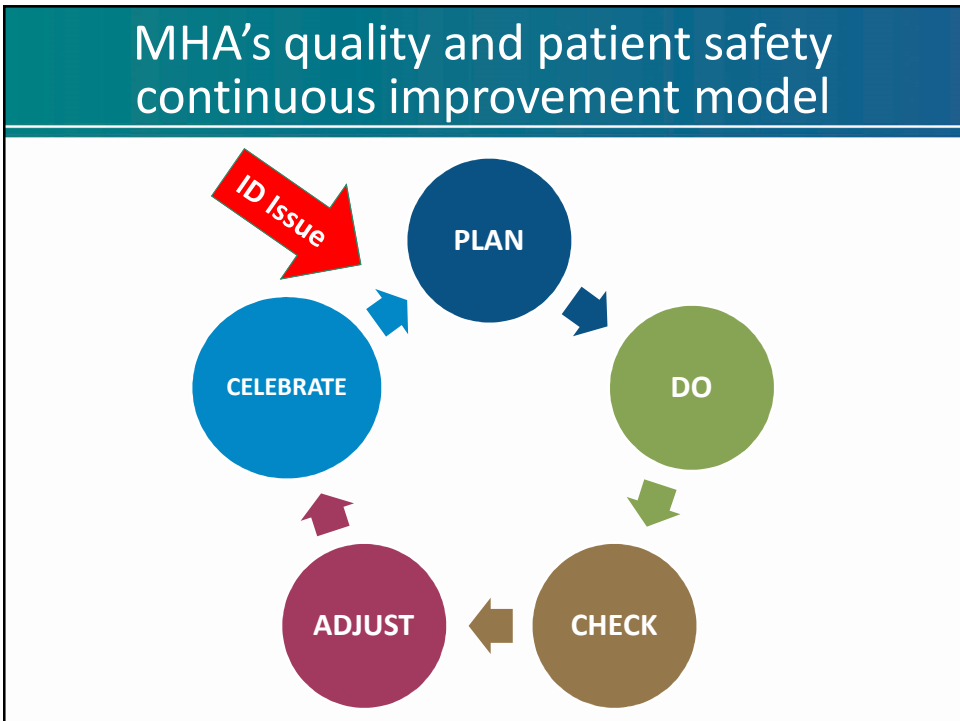
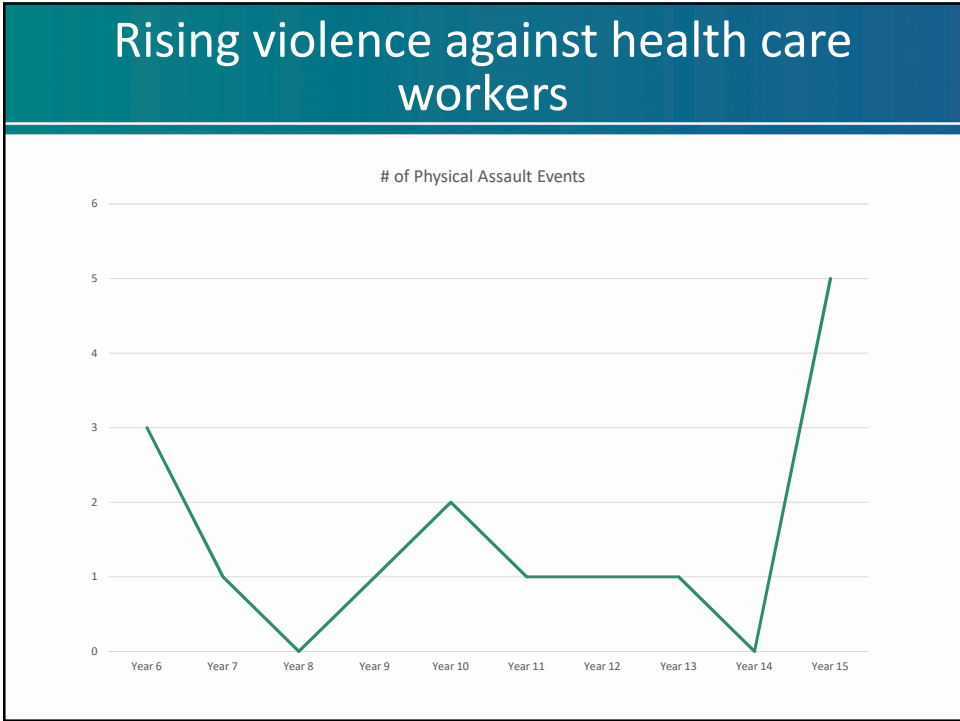
- Learn about the Violence Against Healthcare Workers law passed in 2015
- Gain an understanding of MHA's improvement model to prevent violence against health care workers
- Learn about tools and resources available to address health care workplace violence

316.15 Sec. 25. Violence Against Healthcare Workers

- In 2015, the Minnesota Legislature passed a law that hospitals must implement preparedness and incident response plans for violence and provide training for employees.
- Hospitals were required to have these plans in place by Jan. 15, 2016.

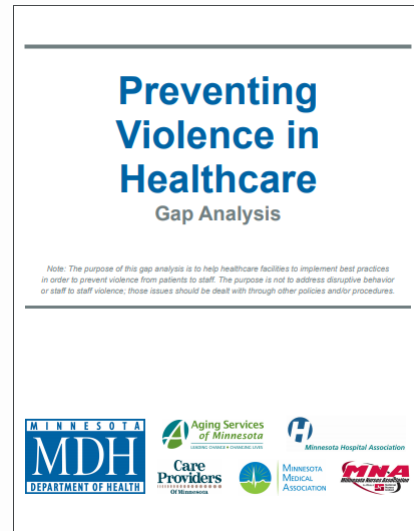
MHA quality/safety infrastructure





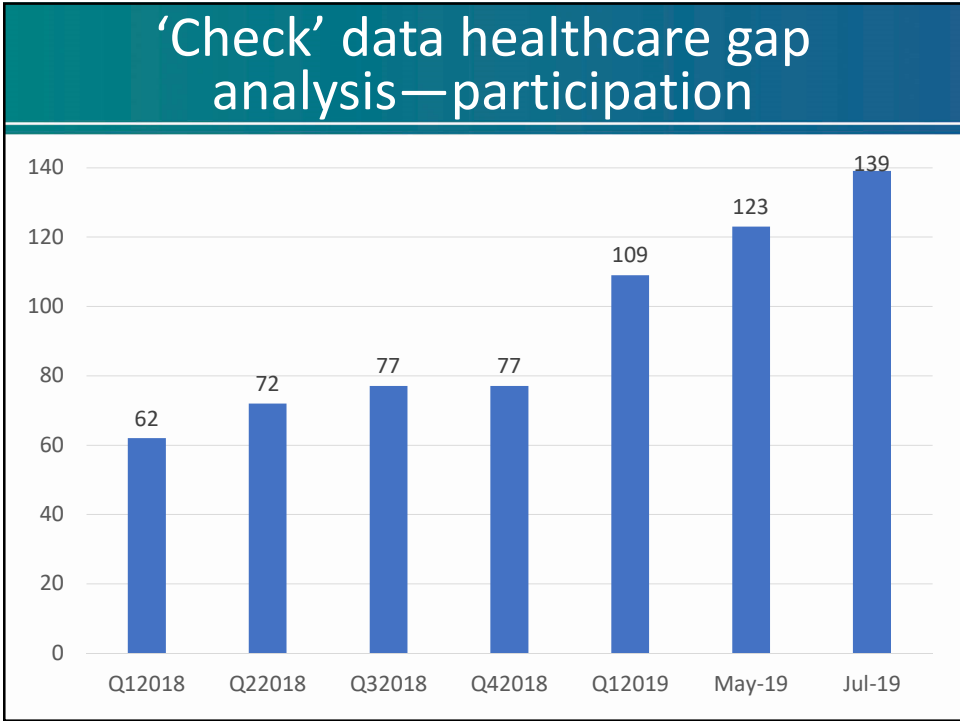
'Plan' refer to gap analysis

- A public-private coalition of health care stakeholders developed and published a gap analysis on workplace violence prevention



'Do' health systems implement road map





'Adjust' continual addition of tools and resources

Workplace violence prevention toolkit

- Workplace Violence Preparedness and Incidence Response Plan template
- TRACIE: Healthcare Emergency Preparedness Information Gateway
- OSHA - Assaulted and/or Battered Employee Policy
- OSHA - Sample Incident Report Form
- Workplace Violence Prevention Training Module (created by MDH and Minnesota OSHA)
- Occupational Safety and Health Administration (OSHA) course
- Workplace Violence Prevention for Nurses Online Course - NIOSH
- Video: Run, Hide, Fight: Surviving an Active Shooter Event - FBI
- Huddle handoff communication tool improves process of addressing workplace violence in health care
- MDH Prevention of Violence in Health Care resources

Videos -- Category --

Systems Change in Action/No Two Snowflakes are Alike
Workplace Violence Prevention [View](#)

Hospital Active Shooter: Response & Recovery
Workplace Violence Prevention [View](#)

Motivational Interviewing/Negotiating Skills
Workplace Violence Prevention [View](#)

Learning objectives

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Questions

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EDUCATION

Workplace Violence Prevention – Jennifer Schoenecker

Please take a moment to answer the following questions to earn 0.25 credits MHA Board Certification credits under the quality and patient safety category. Return the completed form to Christy Hammer at chammer@mnhospitals.org.

Name:

Hospital:

Email:

1. When did the Violence Against Healthcare Workers act pass?
2. How are opportunities for quality improvement identified?
3. How does MHA measure quality improvement?
4. Where can you find tools and resources available to address health care workplace violence