June 2015

“Responding to New Health Care Challenges” is an especially appropriate theme for our Annual Meeting as we learn to address the challenges of reform and focus more intently on our goals and priorities as health care organizations. Now more than ever, it is important that we come together to reinforce our strengths and fortify the future of health care in Minnesota.

A continued Minnesota health care tradition is our thought-provoking and informative Annual Meeting. If you haven’t already marked your calendar, we hope you will join us Sept. 16–18 for an invaluable series of presentations and opportunities to connect with your peers.

As always, the latest in cutting-edge education will be presented by an outstanding group of speakers, from the keynote address to the closing session. This year’s Annual Meeting offers compelling content packed into a day-and-a-half. Highlights include our opening keynote by Len Nichols on health care leadership and community stewardship, followed by Tucker Carlson who will provide us with the latest information on what’s happening in Washington. Friday’s presentations will be shared once again by the attendees of LeadingAge Minnesota. David Nash will share highlights around the topic of quality and Bill Woodson will provide us with the challenge of transforming health care across the continuum of care. A highlight of the conference will be the closing session from Rob Quillen on how you have the opportunity to change another person’s life — today.

Once again, this year’s schedule includes a pre-conference ACHE Face-to-Face program entitled, “Creating A Health Care Vision for the 21st Century,” presented by Jonathan H. Burroughs, M.D.

Whether you’re a veteran CEO, someone new to hospital leadership in Minnesota, or a member of your hospital’s senior management team, you will want to join us. More than ever, the Annual Meeting focuses on your concerns and issues.

The MHA Annual Meeting is the education and networking event of the year. We hope you join us and we look forward to seeing you at Madden’s.

Sincerely,

[Signatures]

Lawrence J. Massa
President and CEO
Minnesota Hospital Association, St. Paul

Carl Vaagenes
Chair, MHA Board of Directors
Chief Executive Officer
Douglas County Hospital, Alexandria
Wednesday, Sept. 16, 2015

8:30 – 11:30 a.m.  ACHE Face-to-Face Session: Creating a Health Care Vision for the 21st Century
Jonathan H. Burroughs, M.D., FACHE, FACPE, president and CEO, The Burroughs Healthcare Consulting Network Inc., Glen, NH

6 – 8 p.m.  Dinner – Lodge Dining Room

8 – 10:30 p.m.  Chair’s Welcome Reception – Lower Level Town Hall

8 – 10 p.m.  PAC Silent Auction – Lower Level Town Hall

Thursday, Sept. 17, 2015

7 – 8:30 a.m.  Breakfast – Lodge Dining Room

8:30 – 10:10 a.m.  Health Care Leadership and Community Stewardship: Transitioning from Patient Care to Population Health
Len Nichols, Ph.D., director, Center for Health Policy Research and Ethics, professor, health policy, George Mason University, Fairfax, VA

10:10 – 10:30 a.m.  Break

10:30 – 11:45 a.m.  Today’s Political Landscape and What is Ahead in 2016
Tucker Carlson, commentator, editor, speaker, Washington, DC

11:45 – 12:30 p.m.  Lunch

12:30 – 1:30 p.m.  The New Payer on the Block: Understanding What Makes Today’s Health Care Consumer Tick
Ryan Donahue, corporate director, National Research Corporation, Lincoln, NE

1:40 – 2:40 p.m.  Show Me the Money: What is the Core Value of Big Data in an Organization and How Do You Demonstrate It?
Pamela Peele, Ph.D., chief analytics officer, University of Pittsburgh Medical Center, Insurance Services Division, Pittsburgh, PA

8:30 – 10 p.m.  Wine and Cheese Tasting – Madden Inn North Star Room

Friday, Sept. 18, 2015

7 – 8:30 a.m.  Breakfast – Lodge Dining Room

8:30 – 9:30 a.m.  Health Care Quality, Vision, Strategy and Tools
David Nash, professor of health policy, Jefferson Medical College of Thomas Jefferson University, Philadelphia, PA

9:30 – 9:45 a.m.  Break

9:45 – 10:45 a.m.  Health Care Transformation: The Road Ahead
Bill Woodson, senior vice president, Sg2, Skokie, IL

10:45 – 11 a.m.  Break

11 a.m. – 12 p.m.  Why Wait: Helping Dreams Come True
Rob Quillen, speaker, author, Omaha, NE

12 p.m.  Adjourn
**Health Care Leadership and Community Stewardship: Transitioning from Patient Care to Population Health**

Len Nichols, Ph.D., director, Center for Health Policy Research and Ethics, professor of health policy, George Mason University, Fairfax, VA

Our opening keynote will examine the various roles health care organizations play in their communities: health service provider, employer, educator, and coordinator of social services for patients-citizens-residents. The Affordable Care Act (ACA) requirement for all nonprofit hospitals to produce and publish a Community Health Needs Assessment and a response/action plan illustrates the point that the ACA is partly/mostly about forcing more of a focus on population health. Hospitals that incorporate population health into their capital allocations, process re-designs and business models will be better aligned with emerging payment modalities and with surrounding and supportive economic and social environments than those that do not. Therefore, hospital leadership and community stewardship will be more synonymous in the future than they are now.

Len Nichols is the director of the Center for Health Policy Research and Ethics and a professor of health policy at George Mason University. Len has been intimately involved in health reform debates, policy development, and communication for more than 18 years, and is one of the few analysts in Washington who maintains the respect and engagement of elected officials from both sides of the aisle. Because of his reputation as an unbiased and knowledgeable health reform analyst, he is frequently interviewed and quoted by major media outlets.

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**Today's Political Landscape and What is Ahead in 2016**

Tucker Carlson, commentator, editor, speaker, Washington, D.C.

In this penetrating look at today’s political climate, Tucker Carlson will provide you with a behind closed doors, candid, up-to-the-moment look at events as they unfold. From a look at the Republican Congress and the agenda ahead for the Obama Administration, to his thoughts on the future of the Tea Party and the 2016 elections, you can always count on Tucker for a witty, informative and frank take on all things political.

Tucker Carlson is anchor of Fox and Friends Weekend and the editor-in-chief of the Daily Caller, one of the largest and fastest growing news sites in the country. Carlson joined FOX from MSNBC, where he hosted several nightly programs. Previously, he was co-host of CNN’s Crossfire, and several shows on MSNBC and PBS. His most recent book is entitled, Politicians, Partisans, and Parasites. A longtime newspaper and magazine writer, Carlson has reported from around the world, including dispatches from Iraq, Pakistan, Lebanon and Vietnam.

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**The New Payer on the Block: Understanding What Makes Today's Health Care Consumer Tick**

Ryan Donohue, corporate director, National Research Corporation, Lincoln, NE

Consumerism is here and health care is reeling from pressure to appeal to a new group of industry stakeholders: everyday people. This session will explore how consumer decision making has become a strategic threat to health care organizations everywhere and which areas of focus are essential to survive and thrive post-reform. Donohue will provide you with details on what is important to the health care consumer as they make increasingly important decisions; why the health care consumer is not connecting with hospitals and health systems; and how to build reform-proof relationships with past, current and future patients.

Ryan Donohue is a thought leader in the realm of health care consumerism. His mission is to inspire and persuade health care leaders to embrace and engage the health care consumer. Over the past decade, Donohue has conducted extensive research on the effects of consumerism on the U.S. health care industry. Ryan is currently the corporate director of program development with the National Research Corporation, the largest surveyor of health care consumers in the U.S. Ryan’s most recent work: “Considering the Customer: Understanding & Influencing Healthcare’s Newest Change Agent” is published by the Governance Institute.

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**Show Me the Money: What is the Core Value of Big Data in an Organization and How Do You Demonstrate It?**

Pamela Peele, Ph.D., chief analytics officer, University of Pittsburgh Medical Center, Insurance Services Division, Pittsburgh, PA

Big data is the sexy new frontier for many businesses but it’s expensive to stand up in an organization and expensive to buy from an external vendor. The speed at which C-suites and their boards of directors can grow weary of financing data infrastructure, data scientists/analysts, and vendor support can be startling. The most important function of data science in an organization isn’t the science; it’s the consumption of the science. How will data scientists show the value of what they do? This session will cover the most fundamental way to demonstrate that data science matters to the organization focusing on meaningful data consumption, how to measure it and how to value it.

Pamela Peele, Ph.D., is the chief analytics officer of the University of Pittsburgh Medical Center, Insurance Services Division. Dr. Peele brings 13 years of patient care experience along with 12 years of academic research experience to her position as the leader of health care analytics at the health plan. She is responsible for data analytic activities, economic modeling, predictive modeling, statistical analysis, and machine learning. Her work focuses on the application of economic and statistical models to improve the health and welfare of populations.
Health Care Quality, Vision, Strategy, and Tools
David Nash, M.D., MBA, professor of health policy, Jefferson Medical College of Thomas Jefferson University, Philadelphia, PA

This program compiles the most current information on quality issues, tools and strategies impacting health care. Nash's core premise is that the key to effective improvement is centering all efforts on the needs of the patients. With the future of health care revolving around the patient, the tools from this program prove invaluable. Join us as we look at the challenges, strategies, and tools of health care quality.

David Nash is the founding dean of the Jefferson School of Population Health on the campus of Thomas Jefferson University in Philadelphia, Penn. Dr. Nash, a board certified internist, is internationally recognized for his work in outcomes management, medical staff development and quality-of-care improvement. Repeatedly named by Modern Healthcare to the top 100 most powerful persons on the health care list, his national activities are many.

Health Care Landscape: The Road Ahead
Bill Woodson, senior vice president, Sg2, Skokie, IL

Bill Woodson is a senior vice president and national thought leader for Sg2. He co-leads Sg2’s Center for Strategic Planning, focusing on developments in health care strategy and growth. He and his team develop advanced analytics, publications, courses and conferences for more than 1,200 organizations across the health care industry. Today’s health care leaders face unprecedented market challenges. From payment reform to growth in ambulatory care, leadership teams must make complicated decisions that will impact both patient care and the organization’s overall success. Sg2’s thoughtful analysis and trusted perspectives challenge leaders to think differently about the future of health care.

Yesterday’s competencies won’t solve tomorrow’s biggest challenges. There’s no slowdown on the horizon in the pace of change and possibilities for disruption in health care. Health care providers must find innovative ways to engage new and evolving stakeholders, including employers, health plans, physicians and patients. New payment models are emerging with the goals of reducing cost, improving quality and creating accountability. Bundled payment, the medical home, the accountable care organization and other models will affect your organizations today and tomorrow. As health care shifts to the ambulatory setting, organizations must coordinate services and operations across the care continuum to effectively deliver value. Hospitals and health systems are exploring how to integrate post-acute care (PAC) services into their care continuum to decrease readmissions and minimize costs. Bill will share national trends and market factors impacting PAC coupled with strategies and tactics to help you understand your costs and restructure the patient journey.

Why Wait: Helping Dreams Come True
Rob Quillen, speaker, author, Omaha, NE

Our closing speaker is an internationally known speaker and a multi-award winning best-selling author. Rob’s presentation will fill you with emotion, capture you, motivate you, and make you realize that you have an amazing power to change another person’s life — today. Rob will share with you how a random meeting with a perfect stranger the day before 9/11 changed his life and how it will forever change yours. Rob talks about how a series of coincidences led him to be sitting next to a perfect stranger on Sept. 10, 2001 on a flight to Newark, NJ that neither individual was supposed to be on. This journey led to a conversation, one in which the stranger told Rob about a dream that he had for his 15 year old son. The stranger that was sitting next to Rob on the flight was Jason Dahl, who, the very next day was the pilot of Flight 93 that crashed into the field in Shanksville, PA during the terrorists attacks. Join us for this powerful life-changing message that everyone can benefit from hearing.

Rob Quillen is an internationally known speaker and a multi-award winning best-selling author. Rob has authored the multi-award winning book titled, Why Wait? Since its release in the fall of 2010, the book has won 4 different awards including being the runner-up for International Book of the Year.
Understand that health care reform is a free market economic problem with a free market economic solution driven by global financial and corporate interests.

The mandate to provide world class quality/safety/service at a low cost structure necessitates that health care organizations overhaul their current business models. The two traditional health care business models are the stand alone hospital and the physician-based practice. The traditional hospital will split into two major models: the “solution shop” and the “value added process” service lines to diagnose and then treat commonly acquired conditions. Remaining hospitals will decentralize into clinically integrated networks with telemedicine and wireless capabilities and will increasingly compete for high quality/low cost domestic and international medical tourism risk-based contracts. Physician offices will also split into the two major models noted above and will compete with retail clinics through the use of software support to eliminate most specialty consultations with advanced practice practitioners and fewer physician managers to provide 80 percent of acute care services. 80 percent of non-acute (or transactional) services will be provided virtually on a 24/7 basis with non-physicians and evidence based algorithms. Chronic diseases will be diagnosed through solution shops, stabilized through value added processes, and managed over time through facilitated networks of like diagnosed individuals. There will be fewer business managers and physicians to design, oversee, manage, and delegate health care delivery functions to lower cost individuals utilizing evidence-based pathways and algorithms. Like every other industry, patients will have the opportunity to choose a more convenient and less resource-intensive solution at a lower cost or a more service and amenity intensive brand at a higher cost and payers will incentivize accordingly.

Who Should Attend
Health care leaders in hospitals, health systems, health care facilities, physician leaders, and group practices who need new and creative leadership approaches to solve complex, multidimensional challenges.

Continuing Education
This session is assigned 3.0 ACHE Face-to-Face Education credits.

SPONSORS
To date, the following organizations have supported the MHA 2015 Annual Meeting through financial contributions:
REGISTRATION AND INFORMATION

Audience
The conference is specifically designed for health care executives, financial officers, physicians, trustees, and senior managers interested in current and future health care topics.

Continuing Education
Nursing Home Administrators
The content of this conference is being reviewed by the Minnesota Board of Examiners for Nursing Home Administrators for clock hours. The quantitative value assigned will be indicated on the certificate of attendance awarded to participants who attend sessions. To check on final hours awarded, please contact the education division at MHA.

Accommodations
Madden’s on Gull Lake
The MHA Annual Meeting will be held at Madden’s on Gull Lake in Brainerd, Minn. Conference participants should make hotel reservations directly with Madden’s. Registration materials are included in this brochure.

If you wish to stay on-site, please select one of the plans on the registration form. Accommodations at Madden’s are limited and handled on a first-received basis. Please remember that Madden’s sells out of rooms every year.

MHA hospital members will be given priority for accommodations. Your lodging at Madden’s will be confirmed once your conference registration with MHA is received. You must be registered with MHA to book reservations at Madden’s.

If you have special health, mobility, or dietary needs, please indicate these when making your hotel reservations.

You’ll find a reservation form and links to register online with Madden’s included with this brochure, or on MHA’s website, www.mnhospitals.org/education/conferences under Annual Meeting.

Reservation deadline for Madden’s is Aug. 13, 2015.

Arrowwood Lodge at Brainerd Lakes
MHA also has a room block at Arrowwood Lodge at Brainerd Lakes with an $89 per night single occupancy rate. Each additional person is $10 per night. The cut-off date for this rate is Aug. 25, 2015.

Shuttle service between Arrowwood Lodge and Madden’s will be available at a rate of $5 per person, round trip.

To make reservations at Arrowwood Lodge, call (218) 822-5634 or (877) 687-5634. Please mention that you are with MHA when making reservations.

If staying off-site, you will need to purchase meal tickets through Madden’s. You’ll find a link to the Madden’s day meeting package form on MHA’s website, www.mnhospitals.org/education/conferences under Annual Meeting.

Fees and Conference Registration
Registration fee is $260 per person for MHA member facilities; $400 for sponsoring associate members and non-members from eligible health care organizations; and $500 for non-sponsoring associate members. Registration is limited to MHA members, associate members and non-members from eligible health care facilities.

The fee for the ACHE program only is $365. The combined fee for registration for the MHA Annual Meeting and ACHE program is $415 for members, $550 for sponsoring associate members and non-members from eligible health care organizations, and $650 for non-sponsoring associate members.

Cancellation notice for MHA is Sept. 9, 2015.

Full conference registration fees are set on a per-person basis and include admittance and course materials for all educational programs, receptions, and breaks offered during the duration of the Annual Meeting. Registration is personal and made for the entire conference period.

If registering a spouse/guest, please note on the Madden’s reservation form and include a check for their meal package. Tickets will be issued for all guest meals and those attendees not requiring overnight accommodations.

Registration fees, less a $25 cancellation fee, are refundable if notice is received five working days prior to the Sept. 16 program date. No shows will be billed!

On-Site Registration
Registration will begin on Wednesday, Sept. 16, 2015 at 2 p.m. in the lobby of Town Hall.

All programs and breaks will be held in Town Hall, except for the Wednesday’s ACHE Face-to-Face Session “Creating a Health Care Vision for the 21st Century,” which will be held in the Golf Villa Suites.

What to Wear
Business casual is suggested attire for all education sessions and networking events. Please remember that hotel meeting rooms are typically colder than a normal business environment, so you may need a sweater or jacket in the education sessions.
SPECIAL EVENTS

Golf Tournament: Wednesday, Sept. 16, 1 – 5 p.m.

Preliminary Details
1. Shotgun start at 1 p.m. Entry fee of $50 per person. Check-in and lunch at Madden's Inn from 12 – 12:45 p.m. on Wednesday, Sept. 16. Groups must be at their designated holes by 12:45 p.m.
2. Registration is limited to MHA active hospital members. Associate members are only eligible to golf in the tournament if they sponsor this year's Annual Meeting with golf registrations included in their sponsorship package. Teams will consist of four to six participants which may include a sponsor. MHA reserves the right to complete team pairings. Teams will play best ball and have one combined score.
3. For those who wish to register as a group, please list all names on one registration form and send all registration fees with that form. Please make sure all group members are aware of the registration. The first name on the registration form will be contacted with any questions. Group registrations are limited to four participants with sponsors to be assigned.
4. Golf carts will be assigned to each team. The cost of the cart is included in the entry fee. Lunch will be provided along with refreshments and snacks during the day.
5. Participants who have not purchased a lodging/meal packages at Madden's must pay a $45 greens fee on-site prior to play. This is in addition to the $50 tourney fee. Those who are staying offsite or have booked a room at Madden's without a meal package must pay the additional $45 greens fee. Please contact Joe Schindler at MHA at (651) 641-1121 or (800) 462-5393 with any questions. No refunds will be granted for cancellations received after Sept. 9, 2015.

Entry fee of $50 per person must accompany registration form for participants to be accepted. Entry fee is payable to MHA. Groups should be registered on one form found on next page.

Chair's Reception: Wednesday, Sept. 16, 8 – 10:30 p.m.
Whether you're a seasoned veteran or this is your first Annual Meeting, this event is especially for you! Meet and mingle with first-time attendees or your “old friends” as we re-connect and network. It's a fun way to jump-start your conference experience.

PAC Silent Auction: Wednesday, Sept. 16, 8 – 10 p.m.
Back by popular demand! The Minnesota Hospital Political Action Committee (PAC) will host its annual silent auction during the Chair’s Reception at MHA’s Annual Meeting. Please bring your checkbook or credit card (VISA or MasterCard only) and be prepared to bid on some fantastic items. Your winning bid will be counted toward your hospital's 2015 PAC contribution goal.

Wine and Cheese Tasting: Thursday, Sept. 17, 8:30 – 10 p.m.
Join us for a casual networking opportunity and wine and cheese sampling in the Madden Inn North Star room.

Annual Meeting Task Force Members

Carl Vaagenes, chair
chief executive officer, Douglas County Hospital,
Alexandria

Ben R. Bache-Wiig, M.D.
president, Abbott Northwestern Hospital, Minneapolis

Bradley Beard
regional president, south region, Fairview Southdale Hospital,
Edina

Debra K. Boardman
president & CEO, Fairview Range Medical Center, Hibbing

Bradley Burris
chief executive officer, Pipestone County Medical Center

Sara J. Criger
president, Mercy Hospital, Coon Rapids

John Fossum
chief executive officer, Ely-Bloomenson Community Hospital

Mary J. Klimp
administrator, Mayo Clinic Health System in New Prague

Ben Koppelman
president, CHI St. Joseph’s Health, Park Rapids

Rachelle Schultz
president & CEO, Winona Health

Larry A. Schulz
chief executive officer, Lake Region Healthcare, Fergus Falls

Stephen C. Waldhoff
chief administrative officer, Mayo Clinic Health System –
Albert Lea and Austin

Michael Youso
chief executive officer, Grand Itasca Clinic and Hospital,
Grand Rapids
PROGRAM REGISTRATION FORM

Name __________________________ Title __________________________

Facility/Organization __________________________

Address __________________________

City __________________ State ______ Zip ______

Phone ______ Fax ______

Email address __________________________

Are you attending Annual Meeting for the first time? Yes ______ No ______

Conference Registration Fees

Full conference registration fees. Registration is limited to MHA members, associate members and non-members from eligible health care facilities.

[ ] Provider Member: $260
[ ] Provider Member & ACHE Program: $415
[ ] ACHE Program Only: $365

[ ] Non-Member Health Care Facility: $400
[ ] Non-Member Health Care Facility & ACHE: $550

[ ] Sponsoring Associate Member: $400
[ ] Sponsoring Associate Member & ACHE: $550

[ ] Non-Sponsoring Associate Member: $500
[ ] Non-Sponsoring Associate Member & ACHE: $650

Golf Tournament

Only available to facility members; the golf tournament is a benefit to facility members and those sponsors whose sponsorship package includes golf registration.

[ ] I would like to register myself for the golf tournament ($50 registration fee)

[ ] I would like to register myself and a group for golf: Other Golf Group Members ____________________________________________

If registering a group, please supply 1-3 names of other golfers in your group to the right. You must include $50 registration fee per golfer with this form.

Payment

Conference Fee Total: __________________________

Golf Total: __________________________

Total amount due: __________________________

Payment Method

[ ] Enclosed is a check made payable to Minnesota Hospital Association

[ ] Charge to MasterCard
[ ] Charge to VISA
[ ] Charge to AMEX

Card Number: __________________________

Exp. Date: __________ Sec. Code (3 digits on back of card): __________

Name on card: __________________________

You may register for this program in any of the following ways:

Mail this completed form and check to:
Minnesota Hospital Association, 2550 University Ave. W., Ste. 350-S, St. Paul, MN 55114-1900

Fax this form to (651) 659-1477

Online at www.mnhospitals.org; log-in and click on “Calendar of Events” to register

#7015
RESERVATION REQUEST
DEADLINE: August 13, 2015
Check in time: 4:30 PM  
Check out time: 11:00 AM

THREE NIGHT SEVEN-MEAL PACKAGE
Begins with Wednesday breakfast thru Friday breakfast

$556.77 per conference attendee SHARING
$862.77 per conference attendee SINGLE

Online: https://bookings.ihotelier.com/Maddens-on-GullLake/bookings.jsp?hotelID=73976&groupID=1432869

TWO NIGHT FIVE-MEAL PACKAGE
Begins with Wednesday dinner thru Friday breakfast

$403.13 per conference attendee SHARING
$609.60 per conference attendee SINGLE

Online: hhttps://bookings.ihotelier.com/Maddens-on-GullLake/bookings.jsp?hotelID=73976&groupID=1432870

These rates include lodging, meals at designated conference dining room. ONE ROUND of golf on Madden’s Pine Beach East for MHA’s tournament, tennis, croquet, non-motorized boats, use of most resort facilities, service charge and Minnesota sales tax.

RATES & ROOMMATES: All rates are per person; the double occupancy rate requires two conference attendees sharing a room. We will strive to honor your 1st choice; however, priority is given to reservations for multiple nights. For your safety and security, Madden’s does not assign roommates. If the 2nd occupant is not indicated, we will assign a single room with a single occupancy rate. Any reservation requests received after August 13, 2015 will be accepted on a space available basis only.

Standard Room
$712.86 Three Nights
$484.25 Two Nights
$255.65 One Night

Rates includes lodging and Thursday lunch at the Town Hall Governor's Ballroom. To register for lodging only, call the resort for availability.

PAYMENT INFORMATION: The full package payment is required at time of reservation request. Checks payable to MADDEN'S ON GULL LAKE are accepted and must accompany this reservation request form. We accept VISA and MASTERCARD for phone or online reservations. Vouchers and Purchase Orders are not accepted for payment. All guests must present a credit card at check-in.

RESERVATION METHODS:
1) MAIL THIS FORM WITH A CHECK TO: MADDEN’S ON GULL LAKE, 11266 Pine Beach Peninsula, Brainerd, MN 56401.
2) Register online using the links above. *
3) Call Madden’s Reservations Office at 800-642-5363. *
* Credit card will be charged when the reservation is made.

CANCELLATION POLICY: Reservations made online MUST be canceled through online booking system. You are responsible for your entire stay; early departures or reservations reduced in length are not refundable. Package payments are refundable, less a $25.00 cancellation fee, if you cancel by August 13, 2015. Any cancellations made after August 13, 2015 will not receive a refund. (Replacements are gladly accepted.) Reservations made after the deadline are non-refundable.

Lodging at Madden’s will be confirmed once your conference registration with MN Hospital Association is confirmed. We reserve the right to make overflow reservations at a neighboring property, if necessary.