



Minnesota Hospital Association



Regional PFE and Readmissions Workshops

Engaging Patients and Families to Improve Care Transitions

Oct. 22 - Sanford Thief River Falls Medical Center

Oct. 23 - Radisson Harborview, Duluth

Nov. 14 - Amherst H. Wilder Foundation, Saint Paul

Nov. 22 - Carris Health – Rice Memorial Hospital, Willmar

Purpose

Regional patient and family engagement (PFE) and readmissions workshops will be offered in four locations to support Minnesota hospitals and health systems in their efforts to reduce readmissions and to provide coordinated care at transitions. Workshops will take a patient-centered approach using curriculum developed with input from many patient and family advisors. The workshops will be facilitated by MHA quality and patient safety division team members.

Objectives

- Know your community resources and barriers
- Plan for stakeholder engagement and collaboration
- Identify and respond to patient risk factors
- Support self-management of chronic disease

Who should attend

Health care and ancillary team members including discharge planners, care coordinators, patient and family advisors, social workers, nurses, quality improvement staff and PFE leaders.

Continuing education

This activity has been designed to meet the Minnesota Board of Nursing continuing education requirements. A total of 5.1 contact hours will be awarded to those attending this educational activity. However, the nurse is responsible for determining whether this activity meets the requirements for acceptable continuing education.

Agenda

9:45 a.m.	Check In
10 a.m.	Welcome and Introductions
10:20 a.m.	Trends and Current State <i>A review of readmissions and community resource data</i>
11 a.m.	Patient and Family Engagement <i>Listening to patient and family voices to develop successful change packages</i>
12 p.m.	Lunch (on your own)
12:45 p.m.	Community Collaborations Exercise <i>Identifying and engaging stakeholders in your community</i>
1:45 p.m.	Transitions in Care Road Map <i>A review of the MHA transitions in care road map and other resources for improvement</i>
2:30 p.m.	Action Plan <i>Key takeaways and action planning for working through barriers</i>
3 p.m.	Adjourn

Registration

Register online at www.mnhospitals.org; Log in, click “Calendar of Events” and select program title to register.

MHA wishes to take those steps required to ensure no individual with a disability is excluded, denied service, segregated or otherwise treated differently than other individuals because of the absence of auxiliary aids and services.

Meals and beverages

Due to government contractual restrictions, MHA is not able to provide food or drinks at events. Options for lunch on your own will be available near each workshop.

Program sites

Tuesday, Oct. 22

Northwest Minnesota
Sanford Thief River Falls Medical Center
3001 Sanford Pkwy.
Thief River Falls, MN 56701

Wednesday, Oct. 23

Northeast Minnesota
Radisson Harborview – Viking Room
505 W. Superior St.
Duluth, MN 55802

Thursday, Nov. 14

Metro/Southeast Minnesota
Amherst H. Wilder Foundation – Auditorium A
451 Lexington Pkwy. N.
Saint Paul, MN 55104

Friday, Nov. 22

Central/Southwest Minnesota
Carris Health – Rice Memorial Hospital
301 Becker Ave. SW
Willmar, MN 56201