Hospital Presumptive Eligibility

Reports & Oversight

November 13, 2014

Minnesota Department of **Human Services**

Purpose of Meeting

Goal: Get feedback from qualified hospitals on how HPE is working in practice.

- What is working?

- What is not working well?

- What changes would qualified hospitals like to see in the HPE program?

HPE numbers so far

- 78 hospitals are certified to make presumptive eligibility determinations

- 50 Hospitals are currently submitting HPE applications.

- 1,919 individuals approved for HPE coverage from July 1 – September 30, 2014

HPE Reports

- Currently reports created using MMIS data show the number of people approved for HPE by each hospital and the number of those individuals who were determined eligible for MA or MinnesotaCare.

- DHS is working to establish reports that will merge MMIS data and MNsure data. The goal is to be able to report the outcome of <u>all</u> MNsure applications filed by individuals who were approved for HPE.

MNsure applications

- All applications must be complete.

- If you use the online MNsure application you assure that the client has submitted a complete application.

- If a person approved for HPE submits a paper MNsure application (DHS-6696) make sure to write "**HPE**" on the top of the application.

  ➢ Paper MNsure applications should be processed by DHS staff. If you do not write "HPE" on the top of the paper application, the application will be sent to the person's county agency for processing.

MNsure application support

- Certified HPE hospital staff can call HCEO to check the status of a MNsure application submitted on behalf of individuals approved for HPE.

  ➢ HCEO will extend the HPE coverage period for a person who submitted a MNsure application before the end of his or her HPE coverage period if their MNsure application is pending for verifications.

  ➢ HCEO will send a request for information to the client if the paper application is incomplete. The request for information will notify the client that his or her MNsure application will be denied and his or her HPE will be closed if he or she does not send in the requested information within 10-days of the notice.

HPE Performance Metrics *vs.* HPE Eligibility Policy and Procedures

- DHS established performance metrics for HPE with the understanding that we would evaluate HPE data over the course of the first year of operation to determine if the metrics were achievable given program design and the populations served by HPE.

- For the first year of HPE operations, DHS will provide support and additional training opportunities to all participating HPE providers to ensure that hospitals are connecting as many of the people approved for HPE to ongoing MA as possible.

Notice of HPE Policy or Procedure Violation

- DHS will issue a written notice when a qualified hospital makes a fundamental error that violates HPE policy or procedure.

- The notice of error is meant to serve as a training tool and allows DHS to document when a hospital was notified of such an error.

- For other errors, DHS will call the staff person listed on the approved HPE application to provide information and training about the error.

HPE Eligibility "Fundamentals"

1. Check for current MA or MinnesotaCare coverage
2. HPE coverage in the past 12 months
3. Basis of Eligibility
4. State Residency
5. Qualifying immigration status

HPE "Availability" or HPE within past 12 months

- HPE approvers much check for prior HPE periods before approving HPE applications.

- Currently this is done by checking the PDF list posted in MN-ITS on the HPE Forms Page.

- DHS is working to develop a searchable database that will be housed in MN-ITS on the HPE Forms Page.

- Hospital staff can review the procedures for checking HPE "availability" on page 30 of the HPE Procedures Guide.

Basis of Eligibility

Basis of Eligibility	Income limit for HPE
Infants and children (age 0 to 2)	288% FPL
Children (age 2 through 18)	280% FPL
Children (age 19 & 20)	138% FPL
Pregnant Women	283% FPL
Parents and Caretaker Relatives (*note* – a person can qualify under the parent or caretaker relative basis and receive Medicare)	138% FPL
Adults without children (age 21 through 64) who are not enrolled in Medicare.	138% FPL
Former Foster Care (age 26 and younger)	No income limit

State Residency

- A person must attest that he or she is a resident of Minnesota to be eligible for HPE.

- A person is considered to be a resident of Minnesota if he or she intends to live in the state.
  - ✓ There is no durational requirement for HPE.
  - ✓ There is no requirement to have a fixed address within the state to prove residency.

- A person visiting the state is <u>not</u> a resident.

Qualifying Immigration Status for HPE

- If an applicant indicates that he or she is not a U.S. citizen, or a U.S. national, **use the HPE Citizenship and Immigration Status Worksheet** to determine if the applicant has a qualifying immigration status for HPE.

- Qualifying immigration status for HPE (and MA) depends on the applicant's age or pregnancy status.

HPE Qualifying immigration statuses for Adults and Parents

- Adults and Parents (ages 21 through 64) are <u>only</u> eligible for HPE if they have one of the immigration statuses listed on the worksheet.

- **Keep in mind** – there are other options for paying for health care if a person does not meet the HPE immigration status criteria. Programs such as Emergency Medical Assistance and MinnesotaCare should be investigated if an applicant is ineligible for HPE due to his or her immigration status.

Pregnant Women and "qualifying" immigration statuses for HPE

- If a pregnant woman meets the other HPE eligibility criteria, she is eligible for HPE coverage regardless of her immigration status.

- An undocumented pregnant woman is eligible for coverage under CHIP. In Minnesota, CHIP provides the full MA benefit set to undocumented pregnant women for the duration of their pregnancy and for 60-days post-partum. Minnesota receives federal financial participation for undocumented pregnant women who are eligible for CHIP.

- Because Minnesota can receive federal match for CHIP eligible women, it is important to record a pregnant woman's immigration status on the HPE application.

Contacts for questions related to HPE

Question about...	Contact
Training: access, registration, or transcript issues	Dhs.Hc.Trainersregistration-Rqts@state.mn.us **Note**: For questions about content in the training course, use the link provided in the training.
HPE availability, coverage start or end dates, application status	Health Care Eligibility Operations (HCEO) at 651-431-3480 or 888-702-9968, press option 1
HPE policy	HPE Policy Guide; Health Care Eligibility Operations (HCEO) at 651-431-3480 or 888-702-9968, press option 1
Member's covered benefits	MHCP Member Help Desk: 651-431-2670 or 800-657-3739
Submitting claims, access to EVS or MN–ITS	Provider Call Center: 651-431-2700 or 800-366-5411