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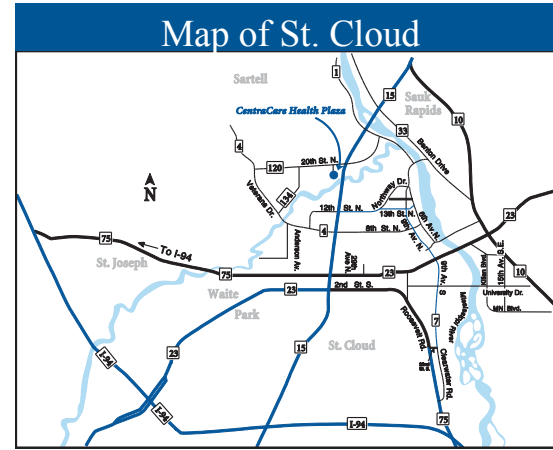


Innovative Approaches to the Management of Aggressive Behaviors in Health Care

Tuesday, May 10, 2016
Gorecki Center - College of Saint Benedict
St. Joseph, MN

CENTRA CARE Health

www.centracare.com



Hotels

For those attendees who need lodging information, the following hotels are within close proximity to the conference location:

- St. Cloud Holiday Inn (320) 253-9000 (shuttle available)
- Hampton Inn & Suites by Hilton (800) 430-2692
- Homewood Suites by Hilton St. Cloud (320) 252-5900
- Courtyard by Marriott (320) 654-1661 (shuttle available)
- AmericInn (320) 259-0877
- Best Western Kelly Inn (320) 253-0606
- Country Inn and Suites (320) 252-8282

Additional Information

- Tuition includes lunch, contact hour certificate and program materials.
- It is difficult to maintain room temperature for the comfort of all. Please dress in layers.
- Daycare is not provided. Please make necessary arrangements.
- Disclosure Policy: It is the policy of CentraCare Health's Education & Professional Development Department to provide balance, independence, objectivity and scientific rigor in all its sponsored educational activities. All faculty participating in sponsored programs are expected to disclose to the program audience any real or apparent conflict(s) of interest related to the content of their presentation.
- In accordance with the Americans with Disabilities Act Amendment Act of 2008, please advise the CCH Education Department at (320) 255-5642 when registering if you have any disability that requires special materials and/or services so that appropriate personnel can be advised.
- For more information, or if you have special needs communication requirements, or nutritional requests, please contact the CCH Education Department at (320) 255-5642 or email cch.education@centracare.com

Location

This program will be held in the Gorecki Center at the College of Saint Benedict, 37 County Road 121, St. Joseph, MN 56374.

Getting to the College of Saint Benedict
37 County Road 121
St. Joseph, MN 56374

From St. Cloud -

Take Division Street (County Road 75) west to St. Joseph. Turn left onto College Avenue/County Road 2 (Holiday Station is on right). Turn right at the four way stop, onto Minnesota Street. Turn left at NW 3rd Avenue, into College's entrance. Watch for directional signage titled "CentraCare Health Conference".

From Interstate 94 -

Take I-94 to St. Joseph (exit #160, County Road 2). Turn east onto County Road 2 at the bottom of the exit. Get into the first right turn lane and take a right (the road is not labeled). Take a right onto NW 3rd Avenue, the College's entrance. Watch for directional signage titled "CentraCare Health Conference".

From U.S. Highway 10 -

From Hwy 10, take the Hwy 15 exit into St. Cloud. Turn right on Division Street. Take Division Street (County Road 75) west to St. Joseph. Turn left onto College Avenue/County Road 2 (Holiday Station is on right). Turn right at the four way stop, onto Minnesota Street. Turn left at NW 3rd Avenue, into College's entrance. Watch for directional signage titled "CentraCare Health Conference".

Innovative Approaches to the Management of Aggressive Behaviors in Health Care

Tuesday, May 10, 2016

7:30 a.m. - 4:30 p.m.

Gorecki Center - College of Saint Benedict
St. Joseph, MN

Program Fee: \$99

Registration Deadline: May 5, 2016

Cancellation Deadline: May 9, 2016

Registration is limited and taken on a first-come, first-served basis.

Sponsored by:

CentraCare Health & St. Cloud Hospital's Aggressive Incident Prevention Committee

Contact Hour Information

Participants earn 6.5 contact hours.

St. Cloud Hospital is an approved provider of continuing nursing education by the Wisconsin Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.

St. Cloud Hospital has been approved as a provider by the State of Minnesota Board of Social Work - CE Provider Approval Number CEP-77. Participants earn 6.5 Social Work Contact Hours.

It is the personal responsibility of each participant to determine whether this activity meets the requirements for acceptable continuing education by their licensing organization. To earn contact hours, participant must attend all sessions and complete an evaluation form.

Purpose

Define a strategic, proactive, and community approach for mitigating the risk of behaviorally challenging situations in a health care environment and provide professionals with information and tools to address increasing health care incidents of aggressive behavior towards caregivers.

Target Audience

Healthcare administrators, executives, board members, nursing leaders, social workers, law enforcement, other healthcare professionals and community partners.

***If you select the Lockdown Drill Observation as a breakout choice, you will be notified the day of the event if you've been selected to attend this session. Please choose a 3rd breakout session in the event we are unable to accommodate you for the Lockdown Drill.**

Due to limited seating, this breakout session is first come, first served.

Agenda

7:30 – 8:00 a.m.

Check-In/Continental Breakfast

8:00 – 8:15 a.m.

Welcome and Introduction

Ken Holmen, MD, President/CEO, CentraCare Health

8:15 – 9:15 a.m.

Local & Statewide Issues of Violence in Health Care Facilities

Janelle P. Kendall, Stearns Cty Attorney

9:15 – 9:30 a.m.

Break

9:30 – 10:30 a.m.

Breakout Sessions

• **Table Top Exercise - Escalating Situation**

Bridgette Worlie, Educator/Quality Specialist

• **Aggressive Management in the Critical Access/Skilled Nursing Setting**

*Kim Homick, Safety Coordinator
Karen Legg, Director, Environmental Services & Safety/Security*

• **Policy to Practice: Personal Safety Awareness**

Mike Kutzke, Professional Training Services

• **Victim or Witness of a Crime in a Health Care Setting, Now What?**

Mike Lieberg, Chief Criminal Division

• **Observation of Lockdown Drill at CentraCare Health Plaza (transportation provided - one session from 9:30-11:45 a.m.)**

Bill Becker, Director, Safety & Security; Rachel Mockros, Coordinator, Emergency Preparedness; CMDR James Steve, St. Cloud Police Department

10:30 – 10:45 a.m.

Break

10:45 – 11:45 a.m.

Breakout Sessions (repeated)

11:45 – 12:30 p.m.

Lunch (provided)

12:30 – 1:30 p.m.

Legislative Update

Matthew Burdick, Legislative Liaison

1:30 – 2:30 p.m.

Trauma Informed Care 101

Tim Murphy, Chief Executive Officer, Bridgeway Recovery Services

2:30 – 2:45 p.m.

Break

2:45 – 4:15 p.m.

Lessons Learned from a Traumatic Event - St. Cloud Hospital Summary/Adjourn

Paul Harris, General Counsel

Planning Committee/Faculty

- Bill Becker, Director, Security & Safety, CentraCare - St. Cloud Hospital
- Matthew Burdick, Legislative Liaison, Minnesota DHS Community Supports Administration
- Paul R. Harris, Senior Vice President & General Counsel, CentraCare Health
- Ken Holmen, MD, President/CEO, CentraCare Health
- Kim Homick, Safety Coordinator, Community Memorial Hospital, Cloquet, MN
- Janelle P. Kendall, Stearns County Attorney
- Mike Kutzke, Professional Training Services
- Karen Legg, Director of Environmental Services & Safety/Security, St. Benedict's Senior Community
- Mike Lieberg, Chief Criminal Division, Stearns County
- Rachel Mockros, Coordinator, Emergency Preparedness, CentraCare - St. Cloud Hospital
- Tim Murphy, Chief Executive Officer, Bridgeway Recovery Services
- Kurt Otto, MBA, Vice President, Specialty Division, CentraCare Health
- Joy Plamann, MBA, RN, BC, Hospital Medicine Section Administrator, CentraCare - St. Cloud Hospital
- Vickie Ruegamer, BS, Director, Learning & Professional Development, CentraCare Health
- LT Martin D. Sayre, St. Cloud Police Department
- Paul Schoenberg, MBA, RN, CEN, Director, Family Health Center/Residency Program, CentraCare - St. Cloud Hospital
- CMDR James Steve, St. Cloud Police Department, Criminal Investigation Unit
- Chris Walker, MSN, RN, MHA, Director, Inpatient Mental Health Units & Behavioral Access Services, CentraCare - St. Cloud Hospital
- Bridgette Worlie, MSN, RN-BC; Educator/Quality Specialist, Children's Center, CentraCare - St. Cloud Hospital

Objectives

Following the program, the participant will be able to:

- Implement skills and tools that will decrease or de-escalate violent behavioral incidents in a health care setting.
- Turn potential workplace violence into verbal de-escalation.
- Describe strategies for implementing active threat prevention and response policies into day to day practice.
- Describe the process for lockdown of a healthcare facility.
- Understand local and regional law enforcement activities and initiatives related to violence in healthcare facilities; understand emerging criminal matters and how they may affect healthcare.
- Work with law enforcement more closely in developing violence reduction activities; understand the process followed for criminal prosecutions, the role of law enforcement, county attorneys and health care staff in prosecuting incidents at health care facilities.

Registration Form

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St. Joseph, MN

PLEASE PRINT

Name _____

Organization _____

Title _____

Home Address _____

City _____ State _____ Zip _____

Home Phone _____

Work Phone _____

Email (required) _____

I have previously attended a class/conference at CentraCare Health (for external attendees only)

Please indicate your top three choices of breakout sessions to attend (1, 2, 3) - in order of preference:

_____ Table Top Exercise - Escalating Situation

_____ Aggressive Mgmt in the Critical Access/Skilled Nursing Setting

_____ Policy to Practice: Personal Safety Awareness

_____ Victim/Witness of a Crime, Now What?

_____ Observation of Lockdown Drill* (limited seating - first come, first served)

REGISTRATION DEADLINE: May 5, 2016

PROGRAM FEE: \$99

METHOD OF PAYMENT

Department # (internal only*): _____

*If approved by Department Director

Check enclosed payable to CentraCare Health

Credit Card (Visa, MasterCard, Discover)

Card # _____

Exp. Date ____/____ V-Code _____
(3 digit code on back of card)

Registrations cannot be accepted or processed unless accompanied by appropriate tuition payment. Mail registration and payment to: CentraCare Health Education Department, 1406 Sixth Avenue North, St. Cloud, MN 56303