



Minnesota Hospital Association



## Now Recruiting: Culture of Excellence Cohort

Hospitals and Health Systems that excel across national patient safety and quality measurements invariably describe strong leaders and a culture that expects and wholeheartedly supports excellence in patient safety, quality and patient experience. The Minnesota Hospital Association along with several successful mentor hospitals are collaborating to guide a cohort of hospitals and health systems on a journey to a culture of excellence.

The critical role of leadership in building a successful culture underlies the expectation that participating hospital/health system CEOs actively participate in the design, implementation, and support phases of the cohort. Designated hospital culture of excellence champions will also contribute to the design, implementation, and support phases of the cohort, and assist CEOs with local implementation.

### Who should be involved?

- Hospital and health system CEOs, Culture of Excellence champions, providers, and all hospital staff

### Anticipated impact

- Improved quality and safety of patient care
- Improved efficiency
- Improved patient experience of care
- Improved employee engagement

### Benefits of participation

- AHRQ Culture Survey administration and response support
- Day long in-person kickoff to learn from mentors
- Monthly conference calls to guide the design, implementation, and sustainment of the program
- Mentorship and support throughout the program
- One-on-one assistance provided by a quality improvement specialist
- Guidance to available patient safety culture tools and resources including staff education
- Ability to tailor the program to meet your local needs

### Requirements

- Culture of Excellence readiness assessment
- Participation agreement signed by hospital CEO
- CEO and hospital champion participation in meetings and conference calls

### For more information

To find out more about the Culture of Excellence program contact Lori Skinner at [lskinner@mnhospitals.org](mailto:lskinner@mnhospitals.org)