Role of Unit Representative

- Complete education and training to ensure understanding of safe patient handling elements: when and how to assess SPH risk, use of SPH equipment, and be a unit-based resource for implementing SPH into practice.
- Work with unit management to identify method to check-off staff use of appropriate equipment and aids for patient environment.
- Role model excellent safe patient handling practices.
- Observe safe patient handling practices of unit staff and provide positive and constructive feedback.
- Work with unit management and Safety Coordinator to review compliance, identify areas of improvement, and implement improvement strategies.
- Communicate safe patient handling successes and improvement activities to unit staff.
- Become familiar with materials provided on the Safe Patient Handling Website.

Role of Unit Leadership

- Role model excellent safe patient handling practices.
- Provide consistent message of both staff safety and patient safety and comfort with utilization of safe patient handling methods.
- Work with unit representative(s) in the review of SPH equipment and facilitate access as appropriate to individual unit.
- Work with Unit Representative(s) and Safety Coordinator to review compliance, identify areas of improvement, and implement improvement strategies.
- Support positive and constructive feedback to all disciplines.

Unit Representative Training

- Attend a four-hour SPH Unit Representative Workshop (December 2010).
- Demonstrate safe and appropriate use of equipment.
  - Relate to patient perception and needs.
- Build strategies to influence a change in culture.
- View on-line training resources.
- Attend spring 2011 refresher to Safe Patient Handling.
- Education consists of:
  - Ergonomics
  - Influencing a culture change
  - Resources
  - Skills demonstration
  - Review of scenarios

Role of Safety Coordinator

- Consult with units on challenging/unique patient handling issues.
- Assist with injury investigations and prevention.
- Assist with maximizing use of equipment and aids, including various methods of equipment utilization.